# Report on results and details of Students Satisfaction Survey (SSS):

Jagdish Nandan College, Madhubani is an institute having inherent closed loop system for correcting itself through the feedbacks/surveys on continuous basis. Students Satisfaction Survey (SSS) is one among these surveys. This survey includes mainly the questionnaire recommended by NAAC. The organisation of survey, guidelines, questionnaire and the results are provided as follows.

### **Student Satisfaction Survey**

## Key Indicator - 2.7.1

## Under Criterion II of Teaching – Learning and Evaluation

(Includes the questionnaire suggested by National Assessment and Accreditation Council (NAAC)) Guidelines for Students:

The Higher Education sector is highly competitive. To impart quality education and provide competent resources to the society, stakeholder's inputs create a cutting edge in achieving this. Our institute Jagdish Nandan College, Madhubani is committed for the upliftment of the underprivileged students of the area of Mithilanchal. Your genuine input and suggestions will take it to a greater heights. Please join us in reaching this goal and setting up a bench mark in the society in creating & nurturing world's best citizens.

A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed. This survey is being conducted with the motto to upgrade the quality in higher education. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.\*

Yes

No

Student Name:\*

Your answer

Class Roll No.\*

Your answer

Category\*

4 - General/Unreserved

3 - OBC

2 - SC

1 - ST

Mobile No./ Email.\*

Your answer

B) Age:\*

Your answer

C) College Name:\*

Your answer

D) Gender:\*

Female

Male

Transgender

E) What degree program are you pursuing now?\*

Degree - I

Degree - II

Degree - III

What subject area are you currently pursuing?\*

#### Arts

Commerce

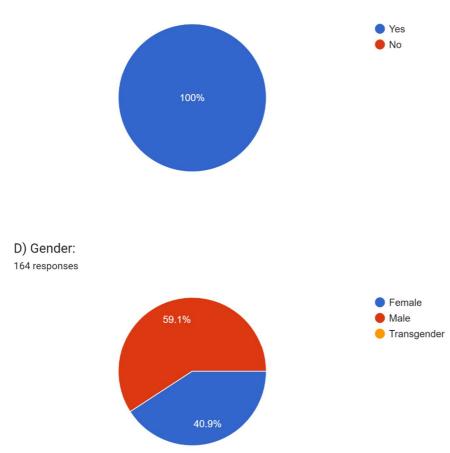
Science

### Instructions to fill the questionnaire

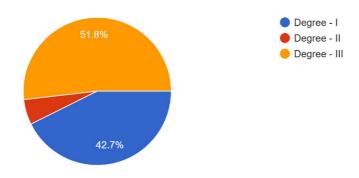
- All questions should be compulsorily attempted.
- Each question has five responses, choose the most appropriate one.

The responses given by the students for the questionnaire provided to the students are given below.

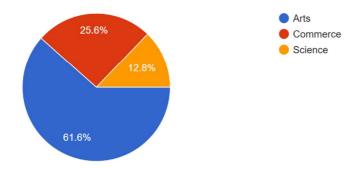
A) Please confirm this is the first and only time you answer this survey. <sup>164</sup> responses



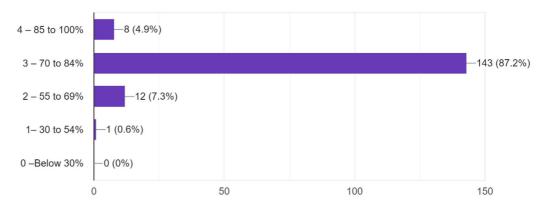
E) What degree program are you pursuing now? 164 responses



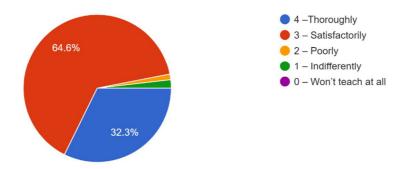
#### What subject area are you currently pursuing? 164 responses



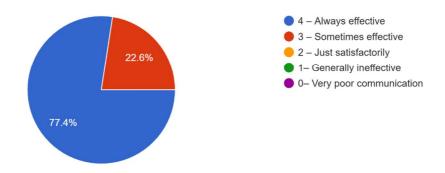
#### 1. How much of the syllabus was covered in the class? 164 responses



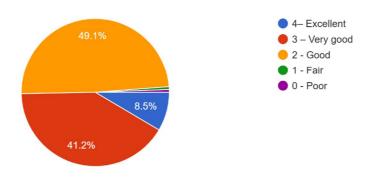
2. How well did the teachers prepare for the classes? 164 responses



3. How well were the teachers able to communicate? 164 responses

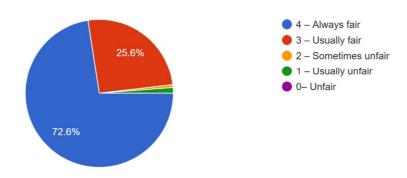


4. The teacher's approach to teaching can best be described as 164 responses

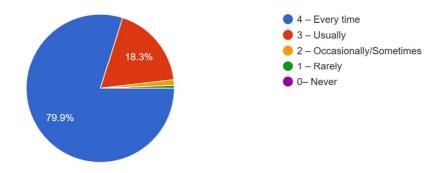


 $\ensuremath{\mathsf{5}}.$  Fairness of the internal evaluation process by the teachers.

164 responses



6. Was your performance in assignments discussed with you? <sup>164</sup> responses

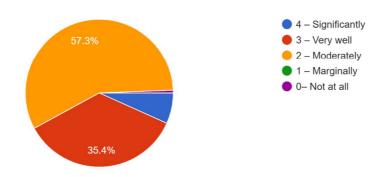


 The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
164 responses

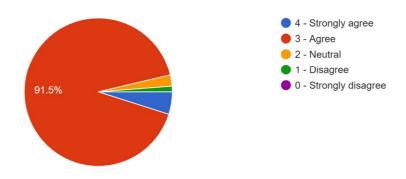
> 36% 3 - Often 2 - Sometimes 1 - Rarely 0 - Never

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

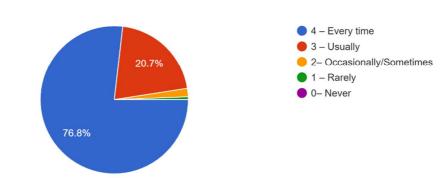
164 responses



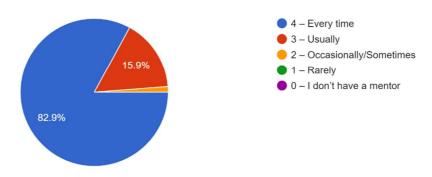
9. The institution provides multiple opportunities to learn and grow. <sup>164</sup> responses



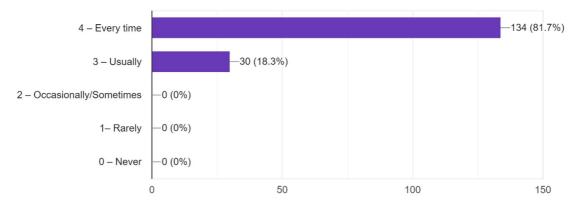
 Teachers inform you about your expected competencies, course outcomes and programme outcomes.
164 responses



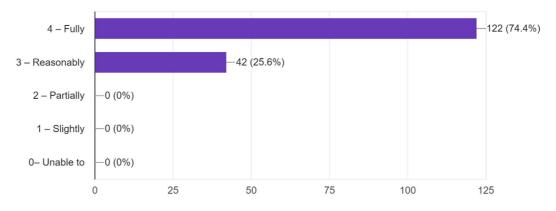
11. Your mentor does a necessary follow-up with an assigned task to you. 164 responses



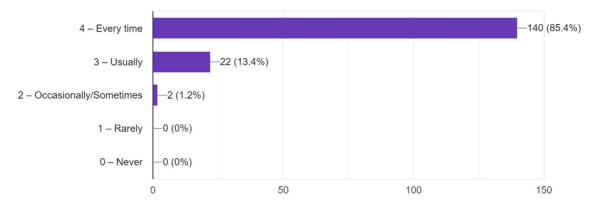
12. The teachers illustrate the concepts through examples and applications. <sup>164</sup> responses



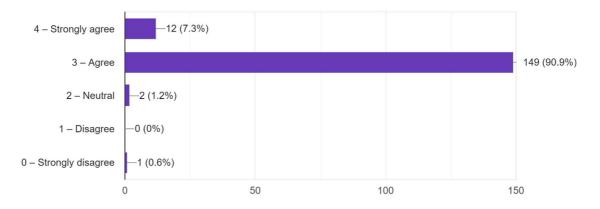
13. The teachers identify your strengths and encourage you with providing right level of challenges. <sup>164</sup> responses



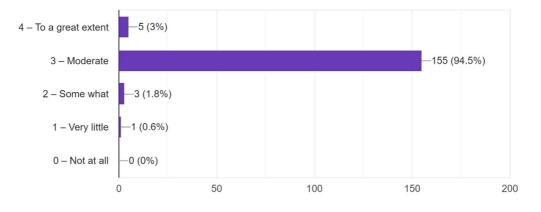
14. Teachers are able to identify your weaknesses and help you to overcome them. <sup>164</sup> responses



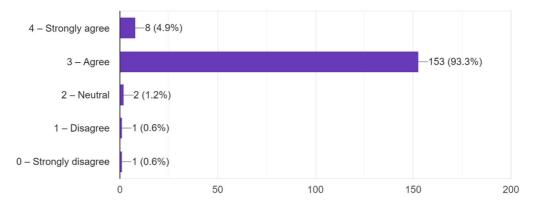
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. 164 responses



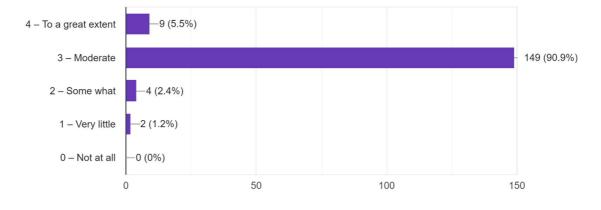
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. 164 responses



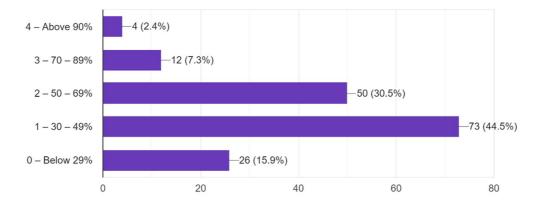
17. Teachers encourage you to participate in extracurricular activities. <sup>164</sup> responses



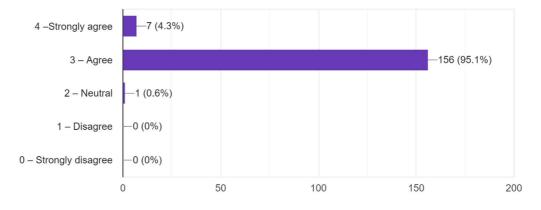
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
164 responses



19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. 164 responses



20. The overall quality of teaching-learning process in your institute is very good. <sup>164</sup> responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.161 responses

The chief responses are:

Lack of infrastructure, teaching and supporting staffs Number of teachers should be increased Number of classrooms and teachers should be increased Infrastructure and manpower should be increased Need a good library. Use of ict for e-learning

Regarding the coverage of syllabus, 70 to 80 % of students satisfied with the coverage more than 87 percent. The students of 77% appreciated teachers' communication skill with the remark 'always effective'. The evaluation process and transparency in the system is well applaud by 98% of the students. Having the continuous efforts put by the college, 80% of students mentioned that performance in assignments is discussed every time. About 58% of students are moderately and 35% are very well satisfied with the teaching and mentoring process facilitating cognitive, social and emotional growth of the students. In overall, 95% students agree with the statement that the quality of teaching-learning process in the college is very good.